

Quality Improvement/Patient Safety Leadership Program

November 5, 2021

Making the Business Case for Quality

8:00 am - 12:00 pm

7:59-8:00	Welcome	Ellen Guarnieri, MHSA, CPHQ, FACHE <i>Director, Jefferson QIPS Program Assistant Director, Healthcare Quality and Safety Degree Programs</i>
8:00-9:00	The Business Case for Quality*	Andrew Kopolow, MPA, MSW, CPHQ, PMP, CLSSMBB <i>Lecturer, Jefferson Health Care Quality and Safety</i>
9:00-9:30	Break	
9:30-10:30	Case Studies: The Cost of Poor Quality	Andrew
10:30-10:45	Break	
10:45-12:00	Making the Business Case for Your QIPS project	Andrew
12:00	Adjournment	

*Qualifies for PA Patient Safety and Risk credit